



# Seapine TestTrack® Pro 2010.1

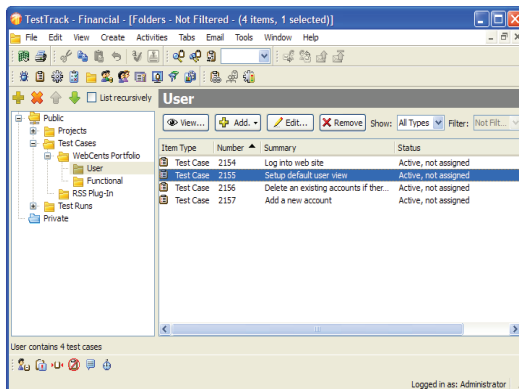
Managing development issues is central to any software development and quality control process - whether it's Agile, waterfall, or your own homegrown methodology. TestTrack Pro is a powerful, configurable, and easy to use issue tracking solution with time-saving management, communication, and reporting features that keep team members informed and on schedule.

## Easy to Use, Completely Customizable

Ready to use right out of the box, your team can immediately tap into TestTrack Pro's power by using default settings and workflows. TestTrack Pro is also highly customizable. By configuring the workflow, renaming fields, creating custom fields, setting default values, and defining event-based triggers, you can fully customize TestTrack Pro to automate and manage your development processes. Features like field- and user-level security and required fields ensure your development and QA processes are always followed. Best of all, TestTrack Pro is easy to maintain and does not require a full-time administrator.

## From Agile to Waterfall and Beyond

Whether you're developing agilely, experimenting with Agile, or happy with more traditional methodologies, TestTrack Pro is the right solution. TestTrack Pro gives agile teams access to task boards, sprints, and releases, as well as burn down, velocity, and cumulative flow charts. Project management features, such as estimated versus actual work variance tracking, realtime dashboard views, and more make managing projects more efficient no matter your process.



## Benefits

**Deliver higher quality products.** TestTrack Pro ensures issues discovered in the testing process or those reported by customers are not forgotten.

**Reduce time to market.** TestTrack Pro keeps the development process flowing. Authorized users can look up the current state of an issue at any time. Email notifications keep team members up to date as issues are added or change states.

**Work as a team.** Quality control is a team activity involving developers, testers, managers, and technical writers. TestTrack Pro's issue tracking capabilities, including email tracking and automatic notifications, improve team communication and collaboration.

**Improve customer feedback.** SoloBug, SoloSubmit, and email import enable customers to easily report bugs and feature requests. Escalation rules ensure issues are responded to in a timely manner.

**Access issues from anywhere.** TestTrack Pro is a cross-platform client/server application with clients and servers running on Windows, Mac OS X, Linux, and Solaris. Full Web browser access is also included.

**Comply with regulatory standards.** Audit trail logging, electronic signatures, and a customizable workflow help you manage business processes to meet 21 CFR Part 11, Sarbanes-Oxley, and other regulatory standards.

## An Open Solution

In addition to Seapine's fast proprietary database, TestTrack Pro supports Microsoft SQL Server, MySQL, Oracle, PostgreSQL, and other ODBC databases. With TestTrack Pro's SOAP-based SDK, you can automate processes, build custom issue management solutions, and exchange data between TestTrack Pro and other applications. You can easily move data into and out of TestTrack Pro with XML import and export. Server-side triggers can be configured to automatically send email, modify data, enter events, or prevent actions.

## Center of the Application Development Lifecycle

TestTrack Pro is a key component of Seapine's application lifecycle management (ALM) solutions. Seamless integration with Surround SCM and other popular source code management tools ensures change requests are linked and tracked with source code files. Integration with most popular development environments, including Microsoft Visual Studio .NET, lets engineers access bugs and issues from their preferred IDE. TestTrack RM integration provides end-to-end requirements management and traceability. Complete integration with TestTrack TCM, Seapine's test case management solution, gives developers and testers the information they need to quickly fix defects and test applications. And, Seapine's automated functional testing tool, QA Wizard Pro, automatically adds test failures to TestTrack Pro.

## Organize and Find Information Quickly

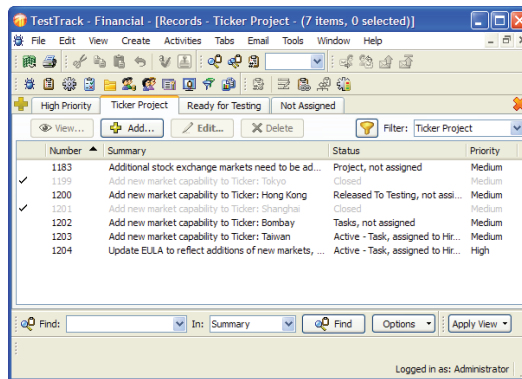
TestTrack Pro includes time-saving organization features such as hierarchical folders, unlimited user-defined list views, and tabbed list windows to help you view, compare, and analyze issues. Type ahead searching makes locating issues fast and easy.

## Keeps Your Team Up to Date

Your team is always up to date with TestTrack Pro. RSS feeds and comprehensive email support, including email notifications, email conversation tracking, and URL access, make information in TestTrack Pro accessible even when you are not logged in.

## Manages Your Projects Effectively

Knowing where the bottlenecks are in your development process and when your product is ready to ship are both critical to success. TestTrack Pro puts these quality control statistics at your fingertips. Easily see who reported the most issues, how many are open, and the time spent resolving them. Analyze data and view metrics with TestTrack Pro's detail, list, distribution, and trend reports and charts. You can also export reports for use in other applications.



## Enforces Regulatory Compliance

TestTrack Pro supports regulatory compliance initiatives, such as 21 CFR Part 11 and Sarbanes-Oxley, with audit trail logging and a customizable workflow. TestTrack Pro's audit trail records the information that is modified when an issue is added, edited, or deleted. Depending on the options you set, TestTrack Pro logs all issue data or only the issue changes. TestTrack Pro's customizable workflow helps you implement and manage business processes that meet regulatory standards.

## Improves Technical Support

Show your customers their opinions count by making it easy for them to provide feedback. TestTrack Pro's customer feedback components, SoloBug and Web-based SoloSubmit, provide a simple way for customers, beta sites, and other external team members to submit bug reports and feature requests. Time-based escalation rules ensure customer issues are responded to in a timely manner. Now you can focus on meeting your customers' needs while improving your products.

## Client System Requirements:

### Windows

- 700 MHz Pentium PC
- 300 MB hard disk space
- 256 MB RAM (1 GB recommended)
- Microsoft Windows XP, Server 2003, Vista, Server 2008, 7

### Mac OS X

- OS X-compatible Macintosh
- 300 MB hard disk space
- 256 MB RAM (1 GB recommended)
- Mac OS X 10.4 or later

### Linux

- 700 MHz Pentium PC
- 300 MB hard disk space
- 256 MB RAM (1 GB recommended)
- Debian 4 or later, Fedora Core 7 or later, Mandriva 2007 or later, Red Hat Enterprise 4 or later, SUSE 10.1 or later, Ubuntu 7.10 or later