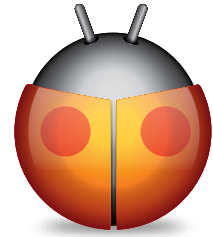


Seapine

# TestTrack Pro®

## Why TestTrack Pro?



A bug tracking system is central to a successful quality control process. The strategic importance of the purchase becomes clear when you consider the impact the data can have on your enterprise. Here are a few points to consider when selecting your bug tracking solution.

### **Not all bug tracking solutions are alike.**

Some bug tracking solutions trap you in a Web-only interface with its limitations and performance issues. TestTrack Pro gives you the choice of a cross-platform GUI client and a Web-based client. Most bug tracking solutions limit you to one server operating system – Windows. TestTrack Pro gives you the additional choices of Linux, Solaris, and Mac OS X. Some bug tracking solutions don't scale well past a dozen users or a few thousand defects. TestTrack Pro scales easily to handle any team size.

When selecting a bug tracking solution, make sure you are getting all of the features you need at a competitive price. TestTrack Pro is the solution offering the best mix of features, architecture, support, and scalability.

### **Not all bug tracking vendors are alike.**

Anybody with a little database experience and a copy of Microsoft Access can build and market a basic bug tracking solution. Designing a feature-complete solution requires years of effort and customer feedback. Seapine Software has been developing and delivering bug tracking solutions since 1995 on multiple operating systems across a wide range of industries. Seapine backs its solution with a variety of services and outstanding customer support. When selecting your bug tracking vendor, ask yourself "What is their track record? Will this company be around to help me next year or even next month?"

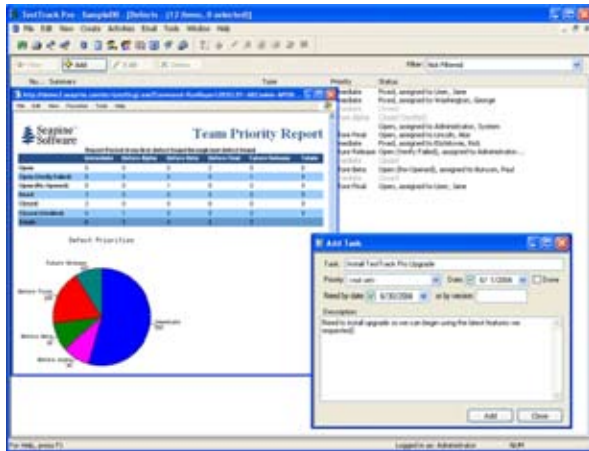
When considering your bug tracking vendor, ask "How long does it take to talk to someone in support?" Does the company even offer telephone support or are you limited to email support? Do they answer their email in a timely fashion or does it go into the email black hole?

### **Does your bug tracking solution scale well?**

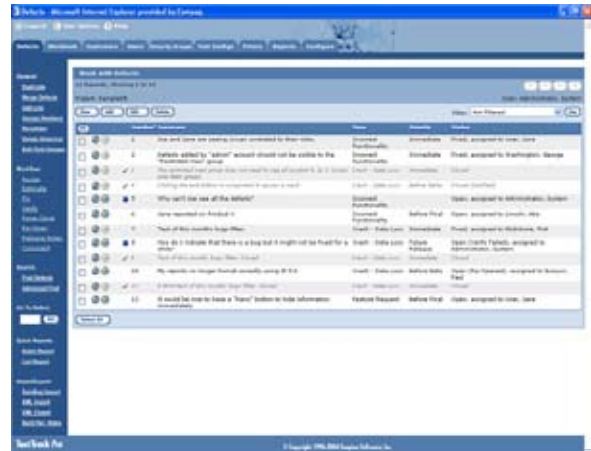
Many solutions are based on Microsoft Access databases or other database technologies that require you to upgrade the database back end as your company grows. TestTrack Pro is based on a fast, industry-standard database engine that easily scales to handle hundreds of users in multiple geographic locations. TestTrack Pro also supports storing data in MS SQL and Oracle databases for additional flexibility and scalability. Make sure you are not going through the process of finding a new bug tracking solution as your company grows.

### **"Open source" does not mean "no cost".**

As the saying goes, "There is no free lunch." There is a belief that if software is free, you automatically save by choosing it as your tool. But what is the catch? Hidden costs including such things as the hours needed to compile, set up, customize, and maintain the solution. Many open source solutions require the person administering the solution to be familiar with, if not an expert in, scripting and one or more programming languages or meta languages. There are additional costs in upgrading, which are further increased if you have modified the source code. For most development teams, the cost of the open source effort quickly exceeds the cost of purchasing and deploying TestTrack Pro.



TestTrack Pro Windows Client



TestTrack Pro Web Client

**Developing your own solution is not free.**

Many database products on the market today can help you build a solution from scratch. The problem is that you are performing a custom software development effort that includes all of the costs you currently incur and are able to bill when developing solutions you sell to your customers. Seapine Software has a team of software engineers and quality assurance personnel working full time on improving TestTrack Pro. With an in-house solution, like an open source solution, the cost of developing your own solution quickly exceeds the cost of purchasing and deploying TestTrack Pro.

**Bug tracking should be easy to install, use, and maintain.**

Your bug tracking solution is supposed to save you time. It should not take days or even hours to install a bug tracking solution. The software should also work out of the box, with minimal customization. You should be able to customize it as you are using it. And, you should not have to dedicate a person to maintain it.

Make sure the product you select saves you time, improves your process, and allows clear communication of the issues to all team members. Ease-of-use is a real benefit of TestTrack Pro. Seapine Software delivers a feature-complete solution that is easy to install, use, and maintain.

