

Seapine Software Delivers End-to-End Traceability Solution to Verizon Communications

Verizon Communications is a global leader in delivering innovative communications, information, and entertainment. Verizon offers voice, data, and video products and services over intelligent wireless, broadband, and global IP networks that meet customers' growing demand for speed, mobility, security, and control.

Highlights

Industry

Telecommunications

Challenge

Establish a comprehensive, integrated platform to manage software requirements, issues, and test cases.

Solution

TestTrack

Benefits

- On-demand traceability
- New connections to customers
- Enhanced service offerings

To manage their software requirements, issues, and test cases, Verizon's development team uses Seapine's TestTrack. This powerful set of development tools includes TestTrack RM for requirements management, TestTrack Pro for issue management, and TestTrack TCM for test case management.

TestTrack Delivers Traceability

TestTrack enables the Verizon development team to effectively trace all work products, such as requirements, design documents, use cases, source code, and other artifacts, throughout the development lifecycle of security applications. The Verizon development team can generate test cases from requirements, link requirements to test cases and change requests, and analyze relationships between related items.

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Rick Riccetti

President and CEO, Seapine Software

Using TestTrack, Verizon customers can provide direct feedback on service quality and submit issues and feature requests that can be tracked by the Verizon customer support team.

True End-to-End Management

Designed for teams of all sizes, TestTrack is a complete solution to effectively control the critical phases of the application lifecycle management process for true end-to-end management of project requirements, issues, defects, and test cases. It enables team-based collaboration, provides robust reporting capabilities, and accommodates a wide range of workflows with an open-platform for seamless integration with existing systems.

“New standards are transforming the fast-growing telecommunications industry and leaders like Verizon Communications realize that implementing on-demand traceability today can have a tremendous multiplier effect on their business,” said Rick Riccetti, president and CEO, Seapine Software. “TestTrack will enable Verizon to quickly implement their traceability initiative and allow them to build new connections to customers and receive helpful feedback that will ultimately enhance their service offering to the market.”