

# Teleplan Globe Gains Better Traceability with Seapine's TestTrack

Norwegian software company Teleplan Globe AS is one of the leading privately owned consultancy and systems development companies in the world of telecom, media, and information technology.

## Highlights

### Industry

Software

### Challenge

Gain greater visibility and traceability of quality assurance activities.

### Solution

TestTrack

### Benefits

- End-to-end management of requirements, test cases, and defects
- Complete coverage of the value chain, from requirements definition to final resolution of issues
- Better visibility into QA activities
- Stronger traceability of development project artifacts

To improve the visibility and traceability of their quality assurance activities, Teleplan uses Seapine's TestTrack across its development enterprise. TestTrack gives Teleplan end-to-end management of requirements, test cases, and defects.

Seapine's solution for Teleplan consists of TestTrack RM for requirements management, TestTrack TCM for test case management, and TestTrack Pro for issue and defect management. Teleplan uses Seapine's tools to cover the complete value chain from requirements definition through test execution to defect tracking and final resolution of issues.

*"After several years of successful use in selected projects, Teleplan decided to implement Seapine TestTrack on a companywide basis."*

**Robert Herber**

Quality Manager, Teleplan Globe AS

Teleplan also uses the toolset to gain better visibility into QA activities and provide traceability of development project artifacts, such as feature requests, issues, change requests, test cases, test runs, test results, and other items.

In addition, Teleplan uses TestTrack Pro's customer feedback solution, SoloBug, a stand-alone bug reporter that customers can use to email bug reports and feature requests directly to TestTrack Pro. A defect is automatically created every time a SoloBug file is imported into TestTrack Pro. SoloBug helps Teleplan support off-site acceptance testing at a customer's premises.

"After several years of successful use in selected projects, Teleplan decided to implement Seapine TestTrack on a companywide basis," said Robert Herber, quality manager, Teleplan Globe AS. "The addition of a requirements management module made the tool even more valuable to us."